La Palma Vacation

Vacation Rental Agreement

Reservation, Deposit Policy: In order to reserve the booking guest needs to pay 20% of the total rental cost (including cleaning fee) at the time of making the reservation. The reservation is secure once the Deposit has been received.
The remaining balance of 80% of the total rental cost is due in cash upon arrival or via secure bank transfer. Late payments may yield to forfeiting your reservation and the initial booking deposit.

Refund and Cancellations: The guest understands and accepts that the initial security booking deposit (see above) is non-refundable for any cancellations made, unless the owner can re-book the accommodation for the same time period. Guest understands that owner will make every effort to re-book the accommodation upon guest's cancellation, however there is no guarantee that owner might be successful. Therefore it is highly recommended to arrange for travel (cancellation) insurance.
There is no refund for late arrivals or early departure or unused nights.

Rates: The rates are calculated over the number of guests, the length of stay, during what season. The amount paid by guest is covering the accommodation for the number of guests, including children. The occupancy may not exceed the allowable guest count agreed upon. Guest may get permission to accommodate additional persons only with expressed permission by owner, which will affect the rate. A penalty fee of 50 Euros/night/additional guest applies to undisclosed guests at the home.

Cleaning Fee/Damages: Each stay requires a final cleaning. The cost for this is calculated into the prices per night. This means there are no hidden fees or costs. It is recommended to leave the home broom clean with dishes washed and put away all trash removed. Should cleaning of premises go beyond allotted time usually taken to restore to its original condition or in case of damages incurred to the property or its furnishings, the owner will hold the credit card information of the guest and charge the guest for such issues accordingly. In this rare case the guest will receive an itemized statement from owner.

General provisions: The accommodation is equipped with a supply of soap, paper towels, cleaning products. These supplies are not replenished during occupancy. Guest is responsible to replenish, should they run out. The home is also fully furnished with all cotton linens, towels, beach towels, kitchen towels, ironing board and iron, hair dryer etc. The kitchen is fully equipped with coffee maker, hot water maker, toaster and all major appliances, including washer etc. The home is also furnished with Satelite TV, DVD, stereo and other items for your comfort.
Initials: _____

Susanne and Richard Langford
Calle Progreso 22, Bajo F, 38770 Tazacorte, La Palma, Spain

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General Terms and Disclosures:

- Check in time is 3PM. Check out time is 11 AM.
- Smoking is not allowed indoors.
- No pets are allowed or to be harbored inside our vacation rental accommodations unless with written permission of owner.
- Guest acknowledges that they have had the opportunity to review this agreement prior to signing.
- Guest acknowledges that the inventory of homes may vary and change over time as owner removes items for repair or makes other decorative changes.
- This agreement is based on Canary Island State law and it supersedes all prior oral discussions.
- The owners are not responsible for theft or any damage of guest's personal property. It is recommended to get insurance from independent sources to protect from such an event.
- Should any of the gadgets or appliances of the home become inoperable, the rate amount will not be affected by it. The owner will attempt to correct the problem in a timely manner. Guest agrees to immediately notify owner or their agent of any malfunction, damage of home or emergency.
- Owner or repair/service person may enter the property for service, repairs or other reason pertinent to rental business only with reasonable notice to guest.
- Guest agrees to use good judgment in regards to noise. The property is subject to Tazacorte County Noise Ordinance and subject to County law enforcement involvement. Owner may elect to terminate this agreement and evict guest should repeated complaints from neighbors or police involvement occur. Quiet hours are from 11PM to 8AM. Loud outdoor music on the balcony or by the pool is not allowed.

I read and accept on a voluntary basis the conditions of this agreement.

Signature of responsible adult guest/cardholder:

_____ Date _____

Printed Name:

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Susanne and Richard Langford

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